

## QUALITY POLICY STATEMENT

2023-06-01

OOO 'World Halal Trust Rus' strives to provide the highest quality Halal Certification services and to assist its Clients by opening new markets and expanding trade horizons. We are committed to the full conformance of our activity with Shariah Law and proudly adhere to the requirements of external standards we implement within our organisation for excellence. It is vital for us to meet or exceed our Clients' expectations and to always comply with all applicable requirements for our activity.

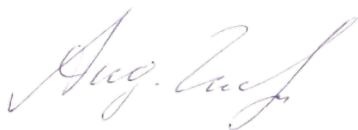
Our main quality objectives are:

- Full compliance with Shariah requirements on Halal production and certification;
- Conformance with the requirements of all internal procedures and external standards applied within our organisation;
- Undertaking certification activities impartially and eliminating risks to impartiality which arise from our activities;
- Provision of highest quality certification services to our Clients;
- Striving for the total Client satisfaction;
- Meeting the latest market requirements by offering the desired certification scopes and standards.

We have the following systems and procedures in place to support us in our main quality objectives:

- Regular gathering and monitoring of Client feedback
- A Client complaints and Appeals procedure;
- Setting the measurable quality objectives which reflect our business aims;
- Setting and monitoring of the KPIs' (Key Performance Indicator) for each quality objective;
- Defined quality mechanism to verify the fulfilment of the quality objectives;
- Constant training and development of our employees;
- Regular competence and performance assessment of our employees;
- Regular audit of our internal processes and Quality Management System;
- Management reviews of internal and external audit results, customer feedback and complaints.

OOO 'World Halal Trust Rus'  
CEO  
Andrei Getmanov



World Halal Trust Group  
President  
Farruh Azimov



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